



# BURBANK POLICE DEPARTMENT

200 North Third Street, Burbank, CA 91502

## COMMUNITY BULLETIN

### NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK THANK-YOU TO OUR DISPATCHERS!

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SCOTT LACHASSE  
CHIEF OF POLICE

DATE: April 6, 2016

The Burbank Police Department joins agencies across the nation this week, as we celebrate (Dispatchers) [National Public Safety Telecommunicators Week](#).

Here at Burbank PD, we honor the 15 civilian employees who staff our Communications Center 24/7, 365 days a year.

The [Burbank Police Department Dispatchers](#) are responsible for answering all 911, emergency and non-emergency calls for service in Burbank. Our dispatchers handled over 180,000 telephone calls in 2015.

In addition to monitoring all officer initiated activity, our dispatchers send officers to approximately 45,000 calls for service a year.

Dispatchers are the professional calm voices behind the scenes, which send the help people need when time is of the essence. Dispatchers make split second decisions effecting responses to emergencies every day.

Communication Center Lieutenant Travis Irving commented, "It takes a special person to be an effective dispatcher. The folks in our Comm Center are the unsung heroes of our organization. This week, we take a moment to thank them for all they do, day-in and day-out."

[Burbank Police Officers' Association](#) President, Lieutenant Jay Hawver said, "We thank our dispatchers, our lifelines, for looking out for our members with such commitment and dedication.

QUESTIONS REGARDING THIS STATEMENT MAY BE DIRECTED TO  
SERGEANT CLAUDIO LOSACCO, @ 818-238-3240 OR [CLOSACCO@BURBANKCA.GOV](mailto:CLOSACCO@BURBANKCA.GOV)

24-HOUR: 818-238-3000

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