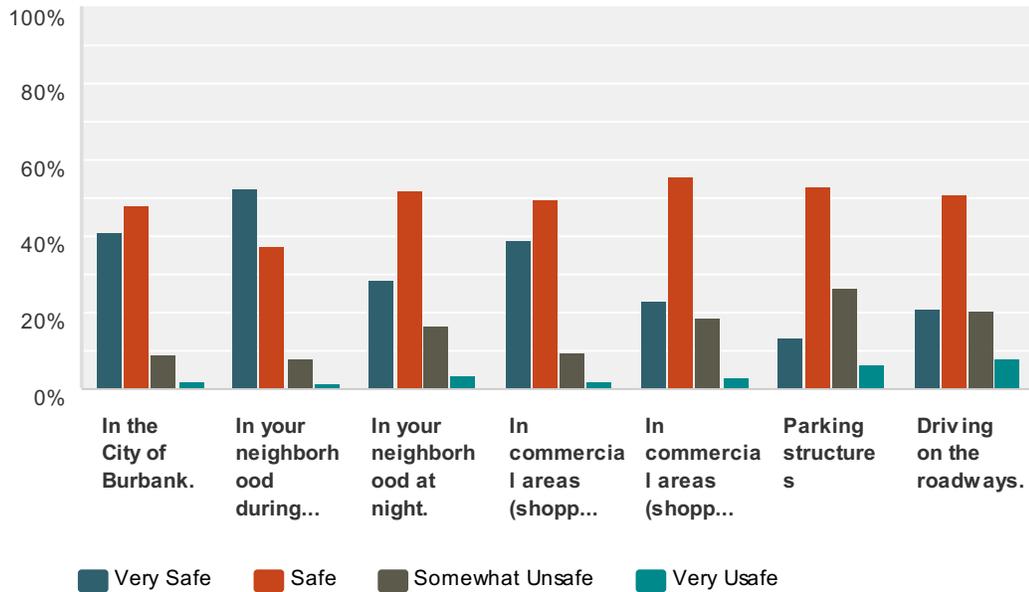


Q1 Please indicate how safe you feel in the below listed locations:

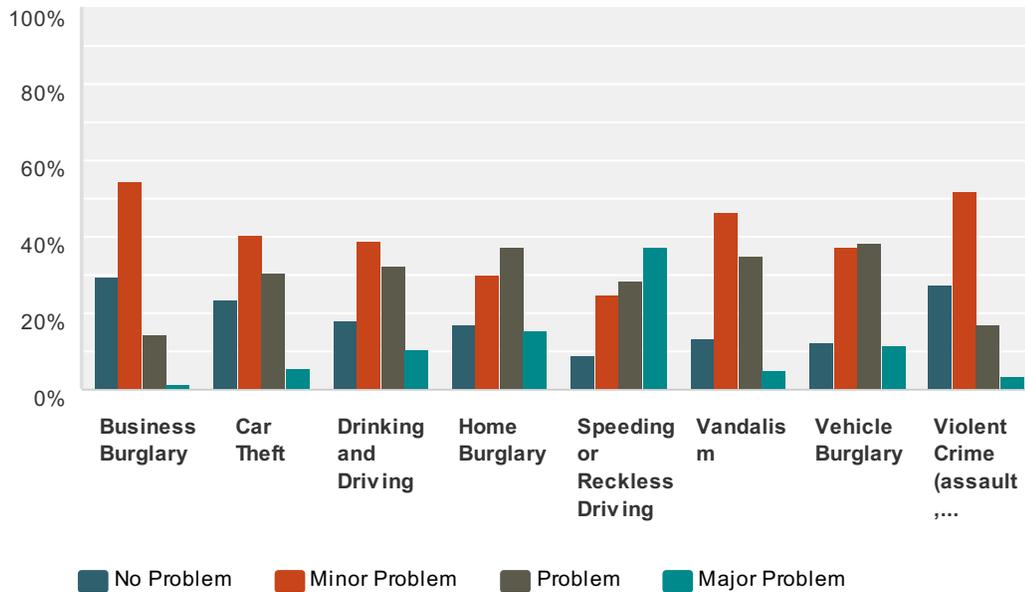
Answered: 364 Skipped: 5



	Very Safe	Safe	Somewhat Unsafe	Very Unsafe	Total
In the City of Burbank.	40.93% 149	48.08% 175	9.07% 33	1.92% 7	364
In your neighborhood during the day.	52.62% 191	37.74% 137	7.99% 29	1.65% 6	363
In your neighborhood at night.	28.25% 102	51.80% 187	16.62% 60	3.32% 12	361
In commercial areas (shopping center, restaurants) during the day.	38.78% 140	49.58% 179	9.70% 35	1.94% 7	361
In commercial areas (shopping center, restaurants) at night.	22.93% 83	55.52% 201	18.51% 67	3.04% 11	362
Parking structures	13.65% 49	53.20% 191	26.74% 96	6.41% 23	359
Driving on the roadways.	20.95% 75	50.84% 182	20.39% 73	7.82% 28	358

Q2 Please rate the below listed problems in the City of Burbank (No Problem to Major Problem):

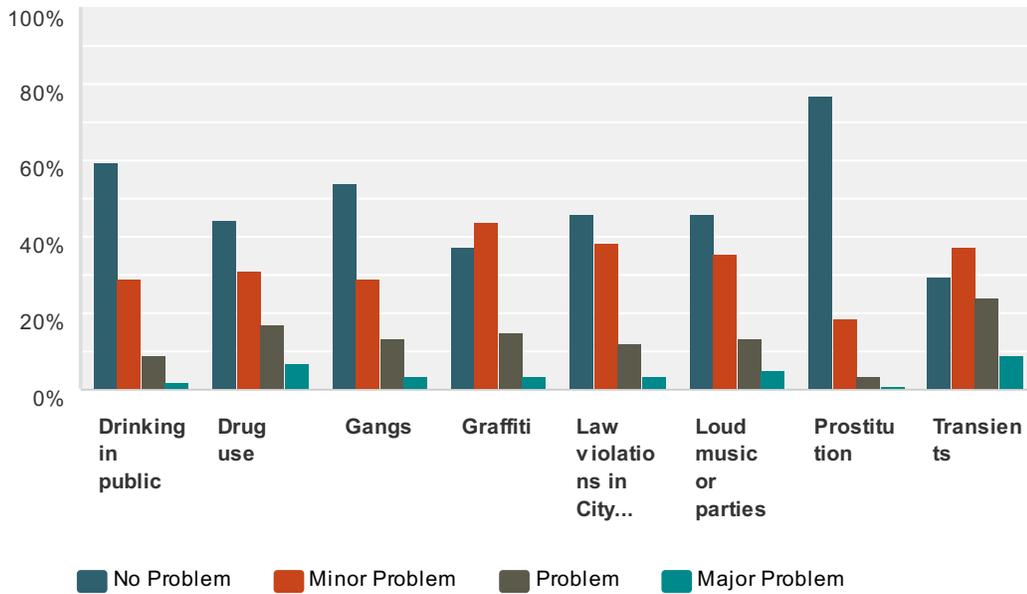
Answered: 358 Skipped: 11



	No Problem	Minor Problem	Problem	Major Problem	Total
Business Burglary	29.62% 101	54.25% 185	14.66% 50	1.47% 5	341
Car Theft	23.71% 83	40.57% 142	30.29% 106	5.43% 19	350
Drinking and Driving	18.02% 62	39.24% 135	32.27% 111	10.47% 36	344
Home Burglary	16.76% 58	30.06% 104	37.57% 130	15.61% 54	346
Speeding or Reckless Driving	8.99% 32	25.00% 89	28.37% 101	37.64% 134	356
Vandalism	13.71% 48	46.57% 163	34.86% 122	4.86% 17	350
Vehicle Burglary	12.72% 44	37.28% 129	38.73% 134	11.27% 39	346
Violent Crime (assault, robbery)	27.35% 96	52.14% 183	16.81% 59	3.70% 13	351

Q3 Please rate the below listed quality of life issues in your neighborhood (No Problem to Major Problem):

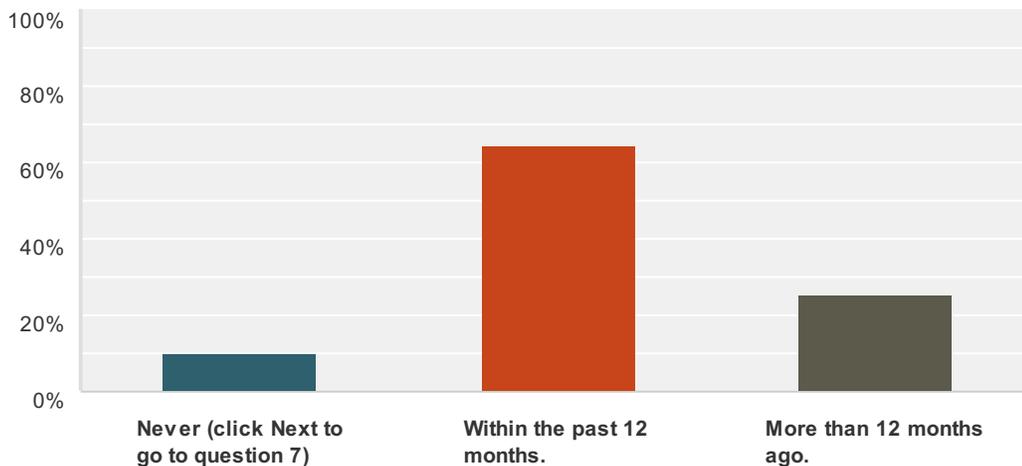
Answered: 359 Skipped: 10



	No Problem	Minor Problem	Problem	Major Problem	Total
Drinking in public	59.66% 213	29.13% 104	8.96% 32	2.24% 8	357
Drug use	44.63% 158	31.07% 110	17.23% 61	7.06% 25	354
Gangs	54.11% 191	28.90% 102	13.60% 48	3.40% 12	353
Graffiti	37.46% 133	44.23% 157	14.93% 53	3.38% 12	355
Law violations in City parks	46.20% 164	38.31% 136	12.11% 43	3.38% 12	355
Loud music or parties	45.92% 163	35.49% 126	13.52% 48	5.07% 18	355
Prostitution	77.05% 272	18.41% 65	3.68% 13	0.85% 3	353
Transients	29.55% 104	37.50% 132	24.15% 85	8.81% 31	352

Q4 When was the last time you had contact with a police officer from the Burbank Police Department?

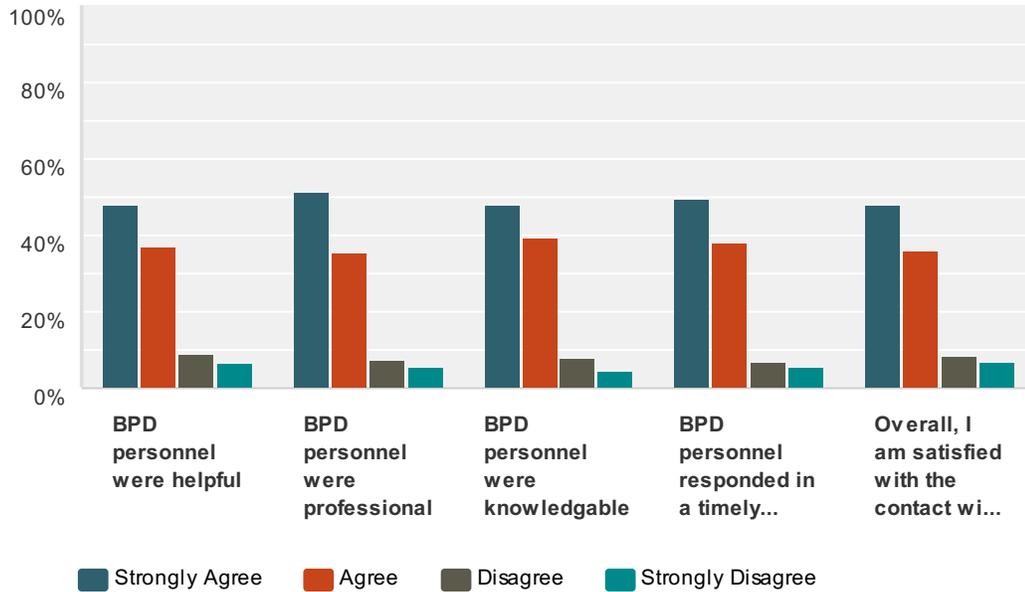
Answered: 354 Skipped: 15



Answer Choices	Responses
Never (click Next to go to question 7)	9.89% 35
Within the past 12 months.	64.41% 228
More than 12 months ago.	25.71% 91
Total	354

Q5 Please rate the below listed statements regarding your most recent contact with the Burbank Police Department (Strongly Agree to Strongly Disagree):

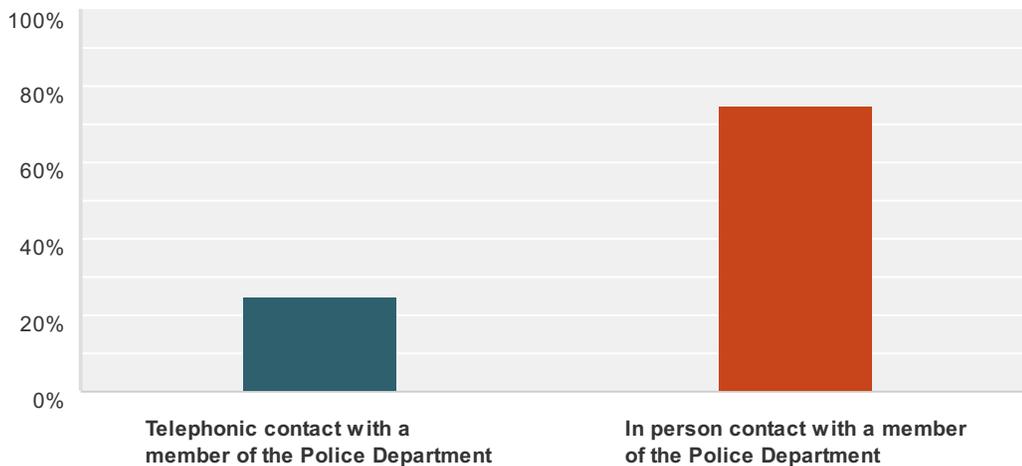
Answered: 322 Skipped: 47



	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
BPD personnel were helpful	47.96% 153	36.99% 118	8.78% 28	6.27% 20	319
BPD personnel were professional	51.55% 166	35.71% 115	7.45% 24	5.28% 17	322
BPD personnel were knowledgeable	47.81% 153	39.38% 126	8.13% 26	4.69% 15	320
BPD personnel responded in a timely manner	49.53% 157	38.17% 121	6.94% 22	5.36% 17	317
Overall, I am satisfied with the contact with BPD	48.13% 154	36.25% 116	8.75% 28	6.88% 22	320

Q6 Thinking about how you formed your opinions in question 5, which of the following were they mostly based on?

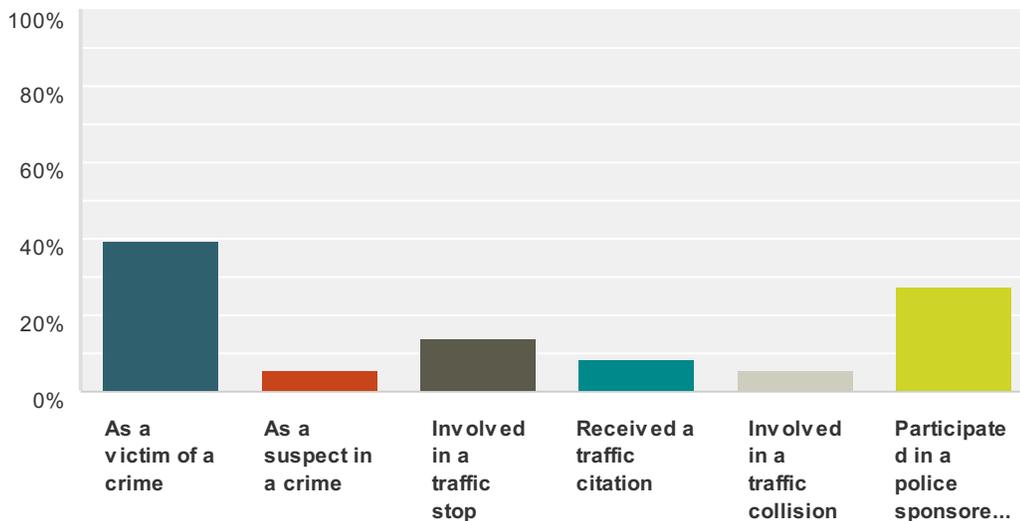
Answered: 313 Skipped: 56



Answer Choices	Responses
Telephonic contact with a member of the Police Department	24.92% 78
In person contact with a member of the Police Department	75.08% 235
Total	313

Q7 What was the nature of your most recent contact with the BPD (please select the closest choice)?

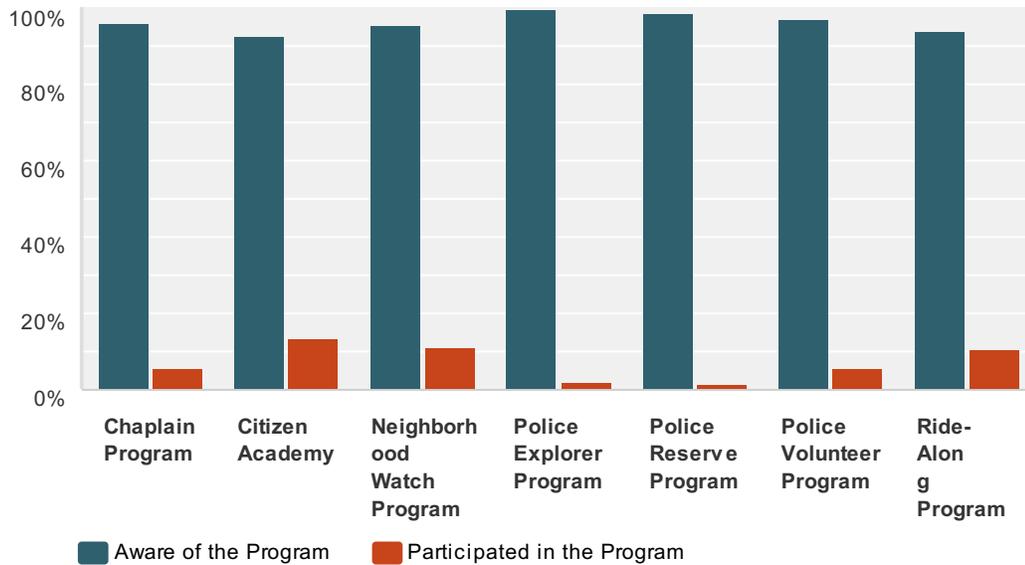
Answered: 165 Skipped: 204



Answer Choices	Responses
As a victim of a crime	39.39% 65
As a suspect in a crime	5.45% 9
Involved in a traffic stop	13.94% 23
Received a traffic citation	8.48% 14
Involved in a traffic collision	5.45% 9
Participated in a police sponsored event	27.27% 45
Total	165

Q8 In the first column, please indicate whether you are familiar with the below listed programs offered by the Burbank Police Department. In the second column, indicate whether you participated in any of those programs (please mark all that apply).

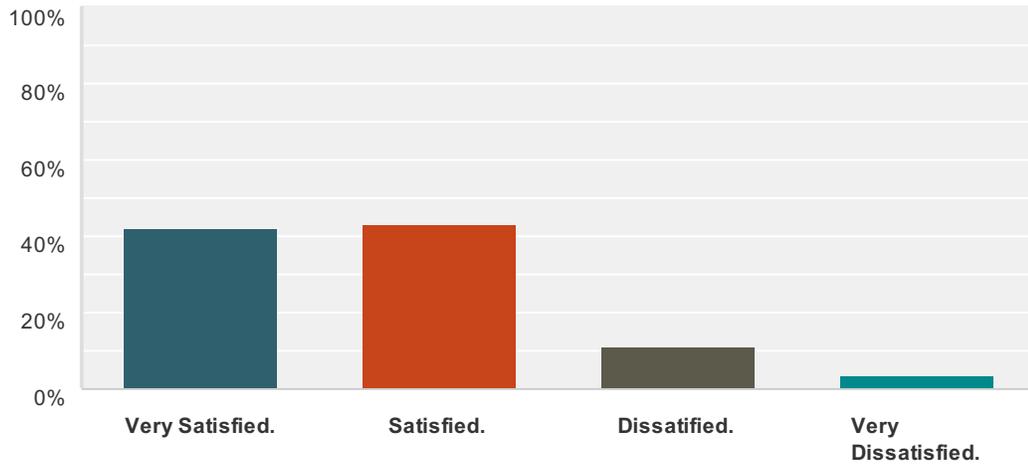
Answered: 281 Skipped: 88



	Aware of the Program	Participated in the Program	Total Respondents
Chaplain Program	96.00% 72	5.33% 4	75
Citizen Academy	92.31% 132	13.29% 19	143
Neighborhood Watch Program	95.60% 239	11.20% 28	250
Police Explorer Program	99.46% 185	2.15% 4	186
Police Reserve Program	98.68% 150	1.32% 2	152
Police Volunteer Program	97.18% 138	5.63% 8	142
Ride-Along Program	94.15% 161	10.53% 18	171

Q9 Please rate your overall satisfaction with the Burbank Police Department (BPD):

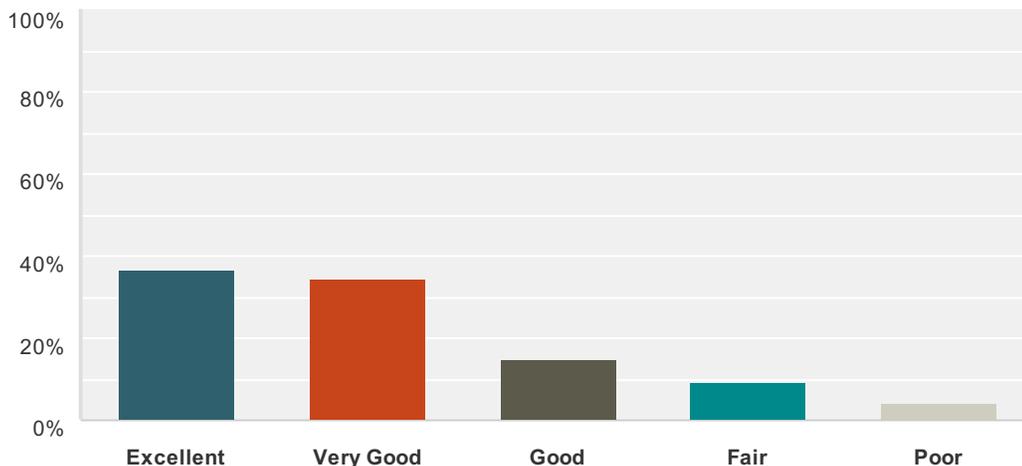
Answered: 348 Skipped: 21



Answer Choices	Responses	Count
Very Satisfied.	41.95%	146
Satisfied.	43.10%	150
Dissatisfied.	11.21%	39
Very Dissatisfied.	3.74%	13
Total		348

Q10 In your opinion, the quality of the services provided by the Burbank Police Department is (please select one):

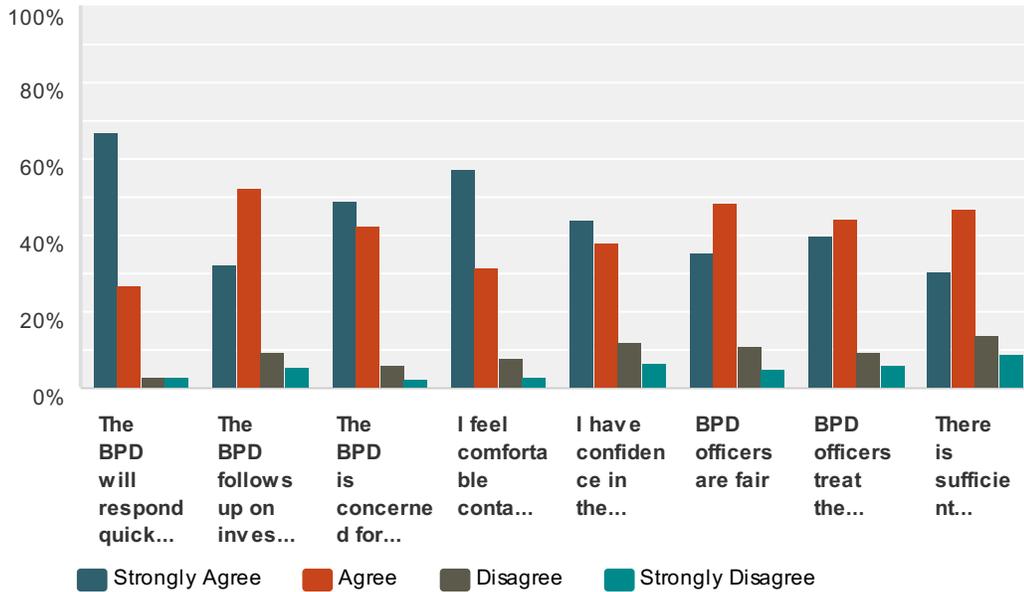
Answered: 347 Skipped: 22



Answer Choices	Responses
Excellent	36.89% 128
Very Good	34.29% 119
Good	14.99% 52
Fair	9.51% 33
Poor	4.32% 15
Total	347

Q11 Please rate your level of agreement with the below listed statements about the Burbank Police Department (Strongly Agree to Strongly Disagree):

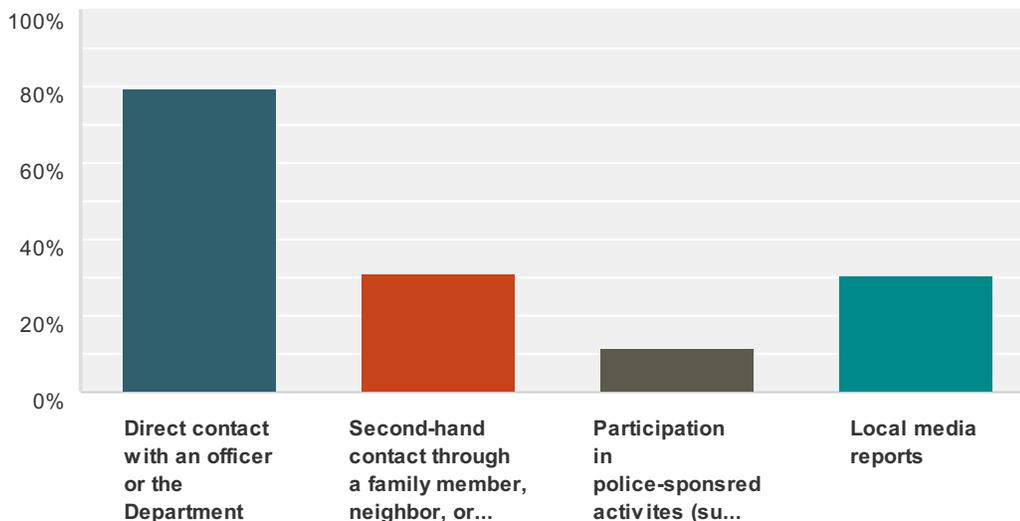
Answered: 346 Skipped: 23



	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
The BPD will respond quickly if I called them in an emergency	66.96% 227	27.14% 92	2.95% 10	2.95% 10	339
The BPD follows up on investigations quickly	32.48% 102	52.55% 165	9.55% 30	5.41% 17	314
The BPD is concerned for the safety of the residents	49.11% 165	42.56% 143	5.95% 20	2.38% 8	336
I feel comfortable contacting the BPD	57.27% 197	31.69% 109	7.85% 27	3.20% 11	344
I have confidence in the leadership of the BPD	43.94% 145	37.88% 125	11.82% 39	6.36% 21	330
BPD officers are fair	35.65% 118	48.64% 161	10.88% 36	4.83% 16	331
BPD officers treat the public with respect	40.24% 134	44.44% 148	9.31% 31	6.01% 20	333
There is sufficient police presence in the City of Burbank for me to feel safe	30.29% 103	46.76% 159	14.12% 48	8.82% 30	340

Q12 Thinking about how you formed your opinions in question 8, which of the following were your opinions based on (please select all that apply):

Answered: 316 Skipped: 53



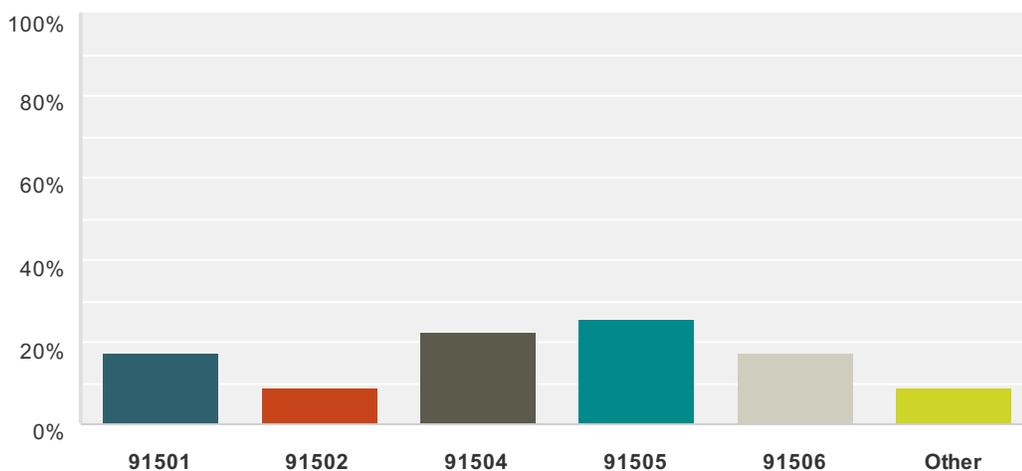
Answer Choices	Responses
Direct contact with an officer or the Department	79.43% 251
Second-hand contact through a family member, neighbor, or friend	31.01% 98
Participation in police-sponsored activities (such as Citizen Academy or Neighborhood Watch Program)	11.39% 36
Local media reports	30.38% 96
Total Respondents: 316	

Q13 How long have you lived in the City of Burbank (rounded to the nearest year)?

Answered: 310 Skipped: 59

Q14 What is your zip code?

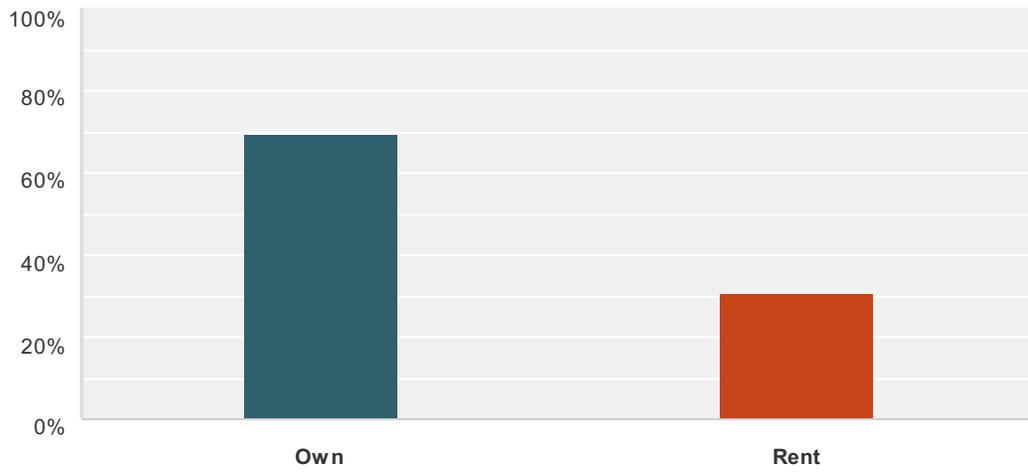
Answered: 334 Skipped: 35



Answer Choices	Responses	
91501	17.07%	57
91502	8.68%	29
91504	22.16%	74
91505	25.75%	86
91506	17.37%	58
Other	8.98%	30
Total		334

Q15 Do you own or rent your property?

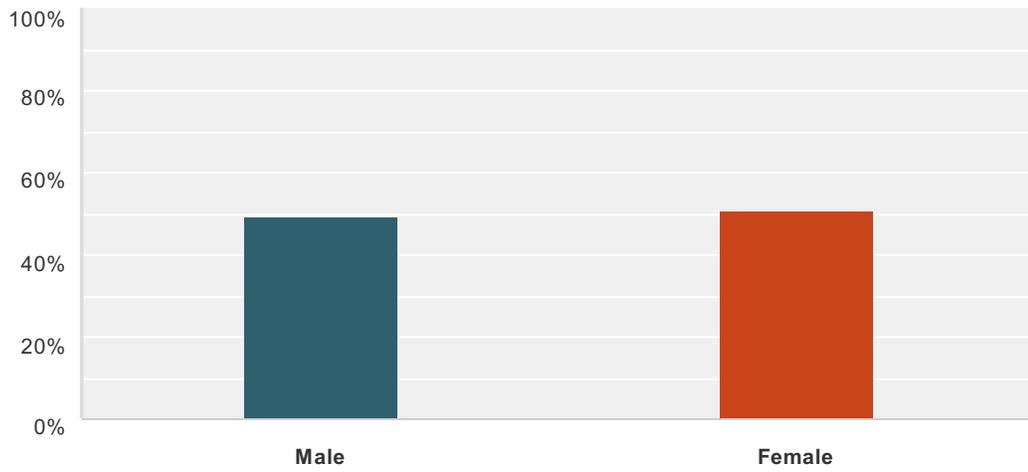
Answered: 330 Skipped: 39



Answer Choices	Responses	
Own	69.09%	228
Rent	30.91%	102
Total		330

Q16 What is your gender?

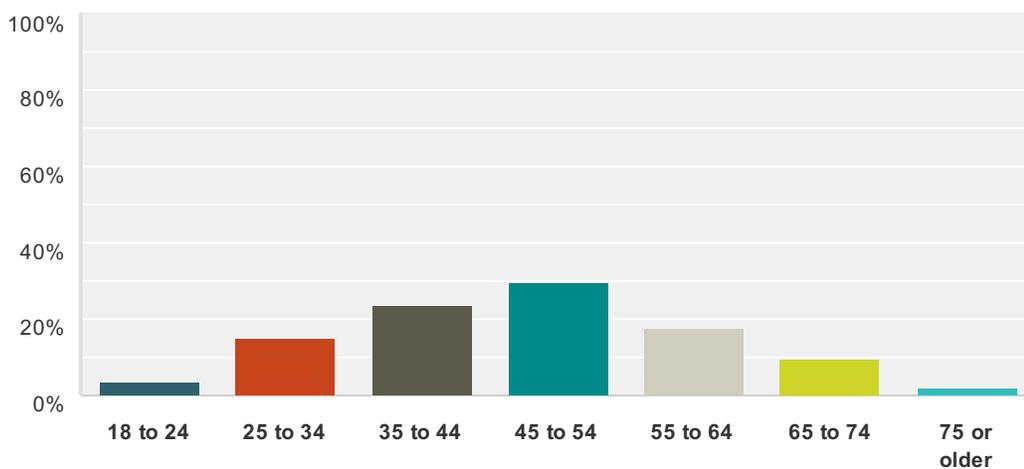
Answered: 331 Skipped: 38



Answer Choices	Responses	
Male	49.24%	163
Female	50.76%	168
Total		331

Q17 What is your age?

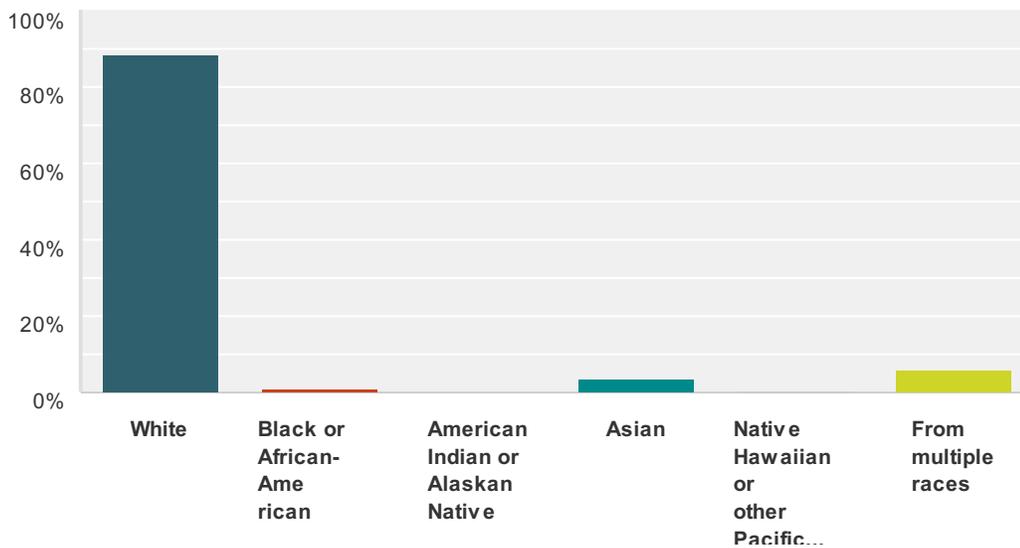
Answered: 330 Skipped: 39



Answer Choices	Responses	
18 to 24	3.33%	11
25 to 34	14.85%	49
35 to 44	23.33%	77
45 to 54	29.39%	97
55 to 64	17.27%	57
65 to 74	9.70%	32
75 or older	2.12%	7
Total		330

Q18 How would you classify yourself?

Answered: 302 Skipped: 67



Answer Choices	Responses	
White	88.74%	268
Black or African-American	0.99%	3
American Indian or Alaskan Native	0.00%	0
Asian	3.64%	11
Native Hawaiian or other Pacific Islander	0.66%	2
From multiple races	5.96%	18
Total		302

Q19 If you would like us to contact you with questions about this survey, please provide the following information:

Answered: 58 Skipped: 311

Answer Choices	Responses	
Name	94.83%	55
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	93.10%	54
Phone Number	75.86%	44