



# BURBANK POLICE DEPARTMENT

200 North Third Street, Burbank, CA 91502

## COMMUNITY BULLETIN

### REPORTS OF BWP IMPERSONATORS

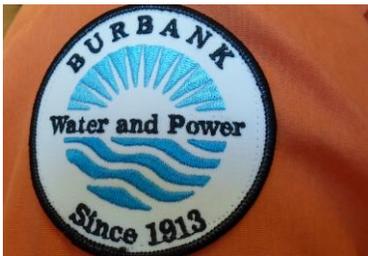
DATE: August 9, 2013

The Burbank Police Department has recently been made aware of individuals who are impersonating Burbank Water and Power employees and trying to gain access to residential homes.

These individuals are informing residents that they work for Burbank Water and Power. Some have asked to enter a residence and check the water. Others have asked the resident to exit their residence and check the water main. Another offered to give the resident money to check something, but needed change for a \$100.00 bill (likely fraudulent). These incidents were reported to the Burbank Water and Power department, who advised the residents that no BWP employees had been scheduled to be at their residence.

#### How to Identify a BWP Representative

- BWP employees are required to show you their BWP identification, which includes their photograph.
- Never hesitate to ask any City employee or contractor for identification before allowing them on your property.
- If you have any uncertainty, simply ask the individual to wait outside while you call for verification. If you feel threatened call 911.
- In most cases, BWP provides advance notice of the need to enter private property and typically arrive between 8:00a.m. and 6:00p.m.
- If you have any questions regarding a BWP employee call (818) 238-3700.



**THE ABOVE PHOTOS ARE THE ID & PATCHES WORN BY BWP EMPLOYEES**

QUESTIONS REGARDING THIS STATEMENT MAY BE DIRECTED TO  
SERGEANT DARIN RYBURN, @ 818-238-3240

24-HOUR: 818-238-3000

PRESS INFORMATION OFFICE: 818-238-3240

DETECTIVE BUREAU: 818-238-3210

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[LACRIMESTOPPERS.ORG](http://LACRIMESTOPPERS.ORG)

CRIME STOPPERS: 800-222-TIPS (8477)

[WWW.NIXLE.COM](http://WWW.NIXLE.COM)

**PUBLIC SERVICE MESSAGE**