



DEFEND DELETE DISCONNECT

Protecting Your Personal & Financial Information

DEFEND

- Bank accounts & personal information.
- Monitor and check your account activities regularly.
- Register for fraud alerts to be notified of suspicious activity.
- Protect your P.I.N. when using ATM machines.
- NEVER provide personal information to anyone you don't know or trust.

DELETE

- Suspicious emails & text messages before opening them.
- Browser history after visiting account-related websites.
- Stored passwords on shared devices.
- Personal information on public websites and/or social media pages.

DISCONNECT

- Suspicious phone calls or calls that ask for payments of any kind over the phone.
- Phone calls from someone claiming to be the I.R.S. or F.T.B. seeking tax payments.
- Calls from people claiming to have loved ones held captive.
- Calls from "bill collectors" claiming to be from Burbank Water & Power.

A Public Service Announcement from the Burbank Police Department